**Newcastle Gateshead Clinical Commissioning Group**

**Patient Forum**

**03rd September 2015**

**Notes of Meeting**

**Attendees**

Martin Bell (Chair) Denton Turret Medical Centre

Susan Wilson Practice Manager Cruddas Park

Ron Thomas Patient Representative Cruddas Park

Margaret Thomson Patient Representative Denton Turret Medical Centre

David Forrester Patient Representative Denton Turret Medical Centre

Suzy Ballantyne Patient Representative Denton Turret Medical Centre

Gordon Wynne Patient Representative Denton Turret Medical Centre

Anna McLaughlin Patient Representative Denton Turret Medical Centre

William Lynn Patient Representative Parkway Medical Group

David Harrison Patient Representative

Linda Taylor Throckley Primary Care Centre

Pauline Smith Patient Representative Throckley Primary Care Centre

SH Patient Representative Westerhope Medical Centre

Christianne Ormston Newcastle Gateshead CCG

Alexandros Dearges-Chantler Patient Representative

Stephen Fairfax Patient Representative

**In attendance**

Heather Harrison (minutes)

**Apologies**

Mary McMahon Patient Representative Cruddas Park

Jackie Cairns Newcastle Gateshead CCG

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| **Item** | **Note** | **Action** |
| **1** | Martin Bell welcomed everyone and thanked all who had attended. Birthday wishes were extended to Mr Lynne and to Pauline Smith. |  |
| **2** | **Notes of the meeting of the 5th May 2015**  The notes of the previous meeting were agreed as a true and accurate record of the meeting, with some minor amendments which will be corrected. All of the actions from the notes were then picked in the remainder of the meeting.  The theme for the November meeting would be urgent care, as requested by the Patients earlier in the year.  Attendees were asked to keep suggesting ideas for future meetings and were invited to make comments on the overall operation of the meetings. These notes would be written up for future discussion. |  |
| **3** | **You Said, We Did**  Christianne Ormston gave an update on work that has been ongoing and what would be coming up in future. |  |
| 4 | **THEMED DISCUSSION: Patient Involvement in Health Education England**    Derek Marshall from Health Education North East (HENE) attended to talk through how HENE work across the North East   * One of 13 local offices of a national organisation * Nationally spending £4.7bn and locally £270M on education and training * Covering the North East of England * Supporting circa 15,000 people per year   What affects the future?   * Delivery of safe sustainable services (Robert Francis enquiries) * Demographics suggest that we could lose 20% of our current workforce in the next ten years * The available labour market is changing and reducing * Changes in the University education system * Financial balance * Population is increasing and ageing (overall growth in population, increase in over 65s) * Public have different and differing expectations * The method and point of service delivery is changing |  |
| **5** | **THEMED DISCUSSION: General Practice Development Strategy**  Martin Bell gave the update as Jackie Cairns gave her apologies for the meeting. Main points to note were:   * **NHS Five Year Forward View**   *‘The foundation of NHS care will remain list based primary care'.*   * **CCG Five Year Plan 2015-2020**   *Ensure General Practice is well placed to play its part in delivering the outcome ambitions we have for the people living in Newcastle and Gateshead*   * **CCG Strategy Framework**   *Part of a collection of strategies that make up Newcastle Gateshead CCG ‘Strategy Framework’.*   * **Strategy Focus**   Sets out proposals to address:   * + What we have heard from patients and professionals   + What we understand from national policy   + What we recognise from local pressures   This will be signed off at the Governing Body next week. This is a dynamic and living document, to be used and developed over time. Practice Managers will be encouraged to use this with their patient groups and how it can link with the CCG Vision. |  |
| **6** | **Any other business**  Tracey Stuchlik has recently stepped down as lead practice manager for the North & East Practices so Martin Bell advised that he will be taking on more of a City wide role, at least in the interim. He noted that he met with the chair of the ACORN patient group last week and has another meeting scheduled for later this month. It was suggested that there could be an open invite to ACORN group members to come to the Newcastle West Forum meeting in November as an opportunity to consider how the two Fora could potentially work together in future, share ideas and celebrate successes together. The Group agreed that this would be a good idea and Martin agreed to contact the chair of the ACORN group to extend this invitation. |  |
| **7** | **Date of next meeting**  The next meeting of the Newcastle Gateshead CCG Patient Forum  will be held on  Thursday 05th November 2015 from 2.00 pm - 4.15 pm  The Beacon Centre, Westgate Road,  Newcastle upon Tyne, NE4 9PQ |  |